

TERMS & CONDITIONS

General

Detailed description of goods and/or services

Mi Liquors Danabaai is a business in the liquor industry that sells retail liquor related products.

Delivery Policy

Subject to availability and receipt of payment, requests will be processed within 24 hours, and delivery confirmed by way email.

Export Restriction (Optional)

The offering on this website is available to South African residents only.

Errors

Mi Liquors Danabaai shall take all reasonable measures to accurately reflect the description, availability, purchase price, and delivery charges of Products on the Website. Should however, there be any errors, we shall not be liable for any loss, claim or expense relating to a transaction based on any error, other than to refund you for any amount already paid.

Mi Liquors Danabaai shall not be bound by any incorrect information regarding our products displayed on any third-party websites.

Return and Refunds Policy

The provision of goods and services by Mi Liquors Danabaai is subject to product availability. In cases of unavailability, Mi Liquors Danabaai will refund the client in full within 30 days.

Cancellation of orders by the client before dispatch will attract a 0% administration fee.

No Returns for Change of Mind

Due to the nature of our products, Mi Liquors Danabaai does not accept returns or offer refunds for change of mind once an order has been dispatched and delivered, in compliance with applicable South African law.

Defective or Damaged Goods

If goods are damaged upon receipt, defective, or incorrect, the client must notify Mi Liquors Danabaai in writing within 48 hours of delivery, providing photographic evidence where applicable.

Upon assessment and confirmation, Mi Liquors Danabaai will, at its discretion, either replace the goods or issue a refund.

Damaged or defective goods must be returned in their original, unopened packaging where possible.

Goods will not be eligible for return or refund after they have been used or consumed, except where required by law.

Conditions & Exclusions

Returns and refunds are not available for products that have been opened, consumed, or tampered with after delivery, unless the issue relates to a product defect covered by the Consumer Protection Act.

Refunds will only be processed once returned goods have been received and inspected by Mi Liquors Danabaai.

Process

All return or refund requests must be made to Mi Liquors Danabaai at the provided contact details.

Refunds, where approved, will be made using the original payment method within 30 days of approval.

Right to Refuse Returns

Mi Liquors Danabaai reserves the right to refuse a return or refund where it determines that the product is not defective, or if the client fails to comply with this policy's requirements.

Privacy Policy

In order for Mi Liquors Danabaai to facilitate your order, it will be necessary for Mi Liquors Danabaai to process certain of your information, including personal information. All such processing shall be in accordance with applicable law, including the Protection of Personal Information Act, No. 4 of 2013, and Mi Liquors Danabaai's privacy policy, the latest copy of which is available here.

Payment Options Accepted

Payment may be made via Visa, MasterCard, Diners, or American Express Cards or by bank transfer into the Mi Liquors Danabaai bank account, the details of which will be provided on request.

Card Acquiring and Security

Card transactions will be acquired for Mi Liquors Danabaai via PayStack (Pty) Ltd. See website here : <https://paystack.com/>.

Customer Details Separate from Card Details

Customer details will be stored by Mi Liquors Danabaai separately from card details which are entered by the client on PayStack secure site.

Merchant Outlet Country and Transaction Currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

Responsibility

Mi Liquors Danabaai takes responsibility for all aspects relating to the transaction including the sale of goods and services sold on this website, customer service and support, dispute resolution, and delivery of goods.

Country of Domicile

This website is governed by the laws of South Africa and Mi Liquors Danabaai chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

Variation

Mi Liquors Danabaai may, in its sole discretion, change this agreement or any part thereof at any time without notice.

Company Information

This website is run by Mi Liquors Danabaai and is based in South Africa.

Mi Liquors Danabaai Contact Details

Company Physical Address: 211 Flora Rd, Dana Bay, Mossel Bay, 6510, South Africa
Email: danabaailiquor@gmail.com

Telephone: 044 698 1112

No Sales To Under 18's

Mi Liquors Danabaai will not sell any alcoholic product to any person under the age of 18. We reserve the right to request proof of age (Identity document / passport).

Vintages

Vintages listed online may vary to vintages in stock, please speak to your nearest store regarding available vintages, etc.

Thank you for using Mi Liquors Danabaai.